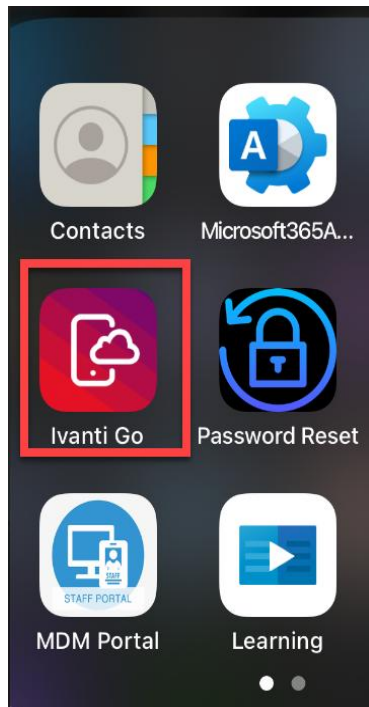
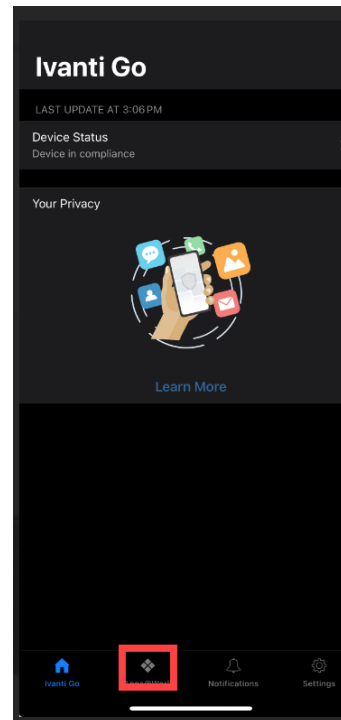


Set Up Okta Verify and Multi-factor Authentication

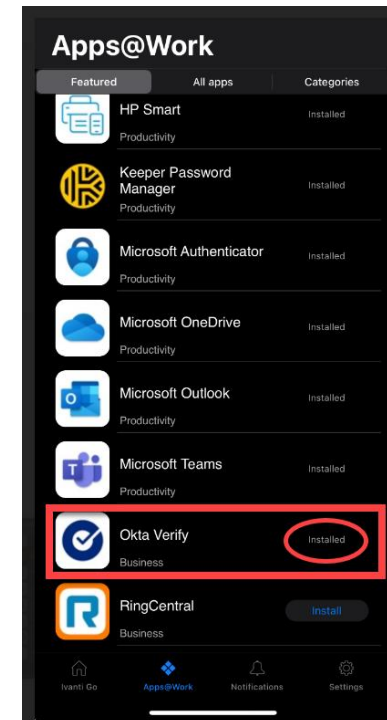
End users with state-managed phones should already have the Okta Verify app already installed for them. Users that have phones managed by Ivanti Go may install the Okta Verify app within Ivanti Go under apps@work.



Tap Ivanti Go.



Tap the diamond shaped icon to open Apps@work.



If Okta Verify does not show as installed, Tap Install now.

If you are using your personal mobile device for MFA, you can download the Okta Verify App directly from the Apple App Store or the Google Play Store. Your personal device does not need to be registered with Ivanti Go to use the Okta Verify App for MFA (unless you are also accessing State Data from your personal device.)

Set Up Okta Verify and Multi-factor Authentication (continued)

If you are using your personal phone you can download Okta from the Apple App Store or the Google Play Store.

- Install **Okta Verify** on your **iOS** or **Android** phone.
- If you are using your personal mobile device for MFA, you can download the Okta Verify App directly from the Apple App Store or the Google Play Store. Your personal device does not need to be registered with Ivanti Go to use the Okta Verify App for MFA (unless you are also accessing State Data from your personal device.)
- Once installed, you're ready to complete the MFA enrollment.

NOTE: If you have multiple accounts (an elevated account or Okta CSA account), you will need to repeat the same steps for each account. (example: [PSID%@iot.in.gov](#) or [PSID%@state.in.us](#))

Install Okta Verify on your iOS or Android phone

This guide details how to install and set up Okta Verify on your iOS or Android mobile device.

Install Okta Verify on your iOS or Android mobile device.

Search for Okta Verify in the Apple App Store or the Google Play Store.. It is **second** on the list. *

Select **Get** to install the app.

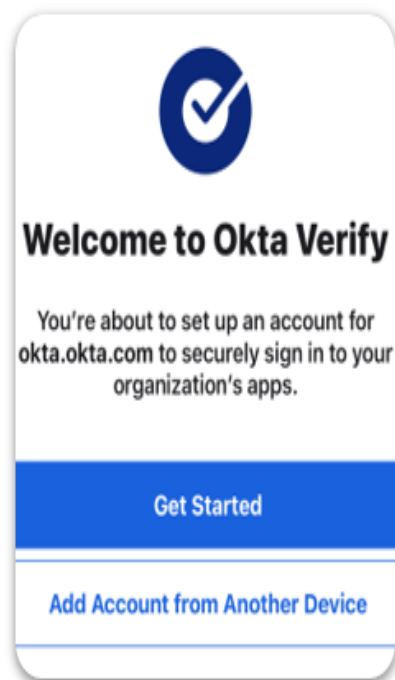
Select **Open**.



Launch Okta Verify from your iOS mobile device.

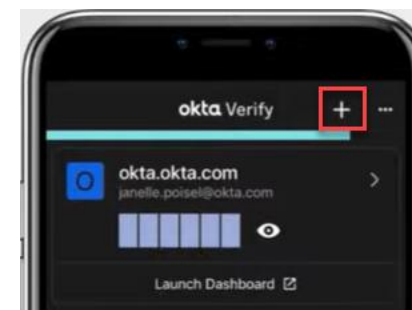
The Okta Verify app displays a Welcome message.

Select **Get Started**.



Add Your Account

Select the + from the top of the Okta Verify app to add an account.



Choose **Organization** as the Account Type you would like to add. (Work, school, company).



Do you have a QR Code?

From your mobile device you will see:



Set up Okta Verify and Multi-factor Authentication

Set up Okta Verify for the first time from your computer.

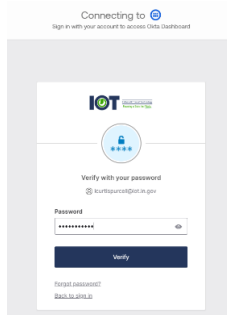
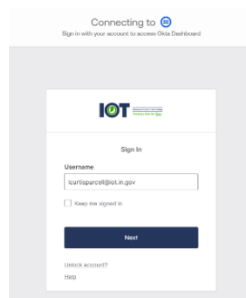
This guide details how to set up Okta Verify for the first time.

Please note: If you have a private VPN on your mobile device, you may run into issues registering your MFA methods. We recommend you disable it prior to setting up your Okta Verify or voice MFA.

From your computer
browser, sign in to Okta
at:

<https://signin.in.gov/>

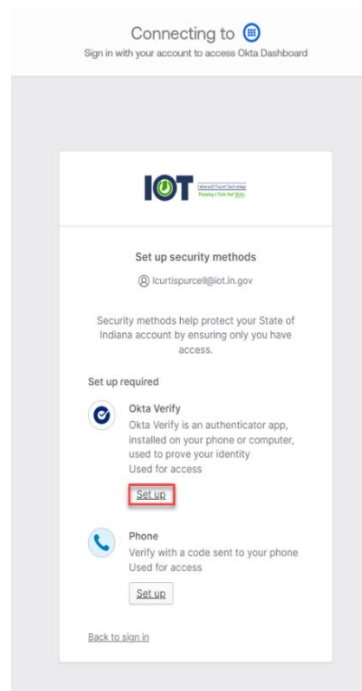
Sign in using your State email and
password to authenticate.



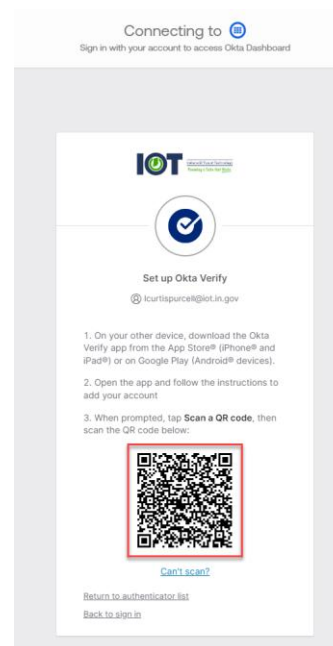
Set up security methods.

You will be asked to set up security methods.

Select Set up under Okta Verify.



Set up Okta Verify and Multi-factor Authentication
A QR code should appear on your computer.

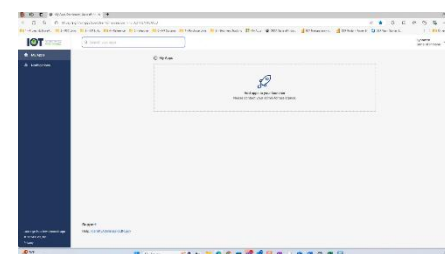


Leave the QR code available on your computer.

Scan the QR code with the camera on your mobile device.



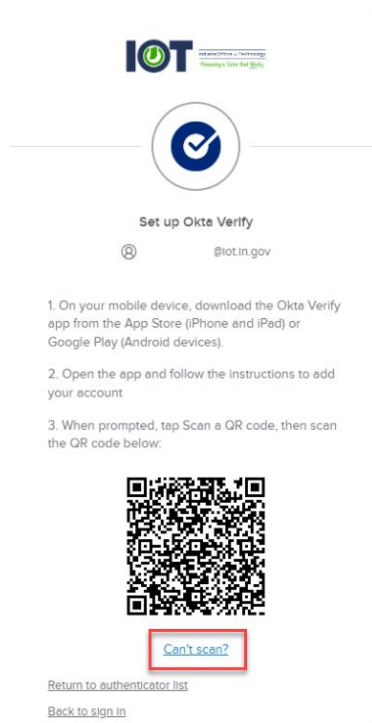
You should then see the IOT Okta dashboard.



You have successfully enrolled in Okta Verify.

If you are unable to scan the enrollment QR code

Alternatively, you may select **Can't scan** instead.



Set up Okta Verify

1. On your mobile device, download the Okta Verify app from the App Store (iPhone and iPad) or Google Play (Android devices).

2. Open the app and follow the instructions to add your account.

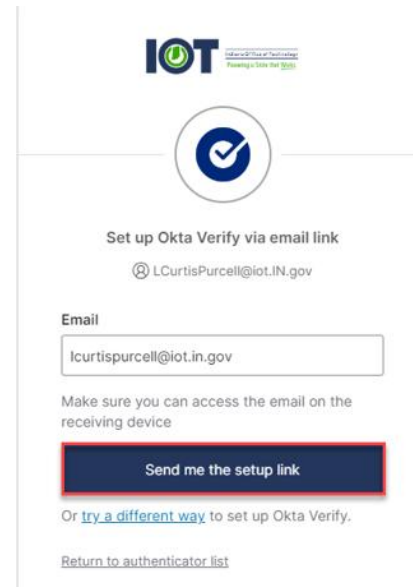
3. When prompted, tap Scan a QR code, then scan the QR code below.

[Can't scan?](#)

[Return to authenticator list](#)

[Back to sign in](#)

Enter your State email
Select Send me the setup link



Set up Okta Verify via email link

[LCurtisPurcell@iot.IN.gov](#)

Email

Make sure you can access the email on the receiving device

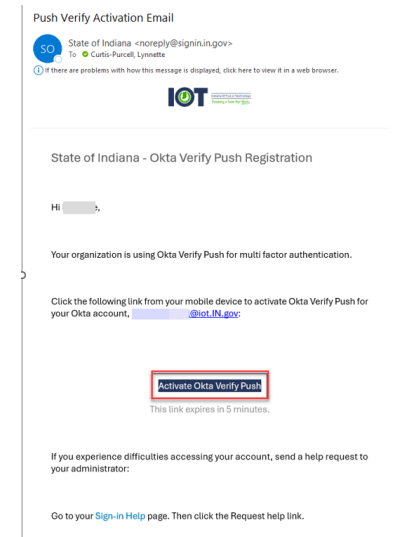
Send me the setup link

Or [try a different way](#) to set up Okta Verify.

[Return to authenticator list](#)

You will receive an email containing a verification link which allows you to enter a code to verify.

Select Activate Okta Verify Push



Push Verify Activation Email

State of Indiana - Okta Verify Push Registration

Hi [redacted],

Your organization is using Okta Verify Push for multi factor authentication.

Click the following link from your mobile device to activate Okta Verify Push for your Okta account, [\[redacted\]](#).

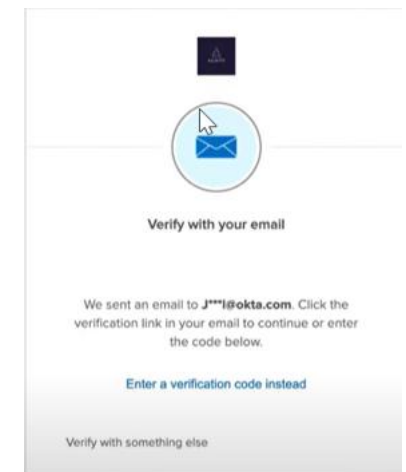
Activate Okta Verify Push

This link expires in 5 minutes.

If you experience difficulties accessing your account, send a help request to your administrator:

Go to your [Sign-In Help](#) page. Then click the Request help link.

Click the verification link in your email and tap Verify.



Verify with your email

We sent an email to [J***i@okta.com](#). Click the verification link in your email to continue or enter the code below.

[Enter a verification code instead](#)

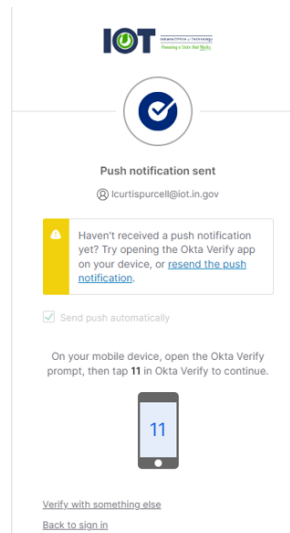
Verify with something else

Your account has been added.

After adding your account, you may be prompted from your phone:

- Allow push notifications on your device so that you can approve future sign-in notifications without opening the Okta Verify app.
- Enable Face ID, Touch ID, or biometrics. *(Optional)*
- On Android 13 (or later), ensure you allow Okta Verify to show notifications.
- On Android 12 (or earlier), you cannot enable biometrics if Okta Verify is installed in your work profile. Skip the biometrics enablement step if you can.
- Tap done to complete the account enrollment (on your phone). If an additional prompt appears, tap finish.

Okta Verify is now set up on your device and your account is available in the app. Go to Okta Verify on your mobile device and tap the matching number.



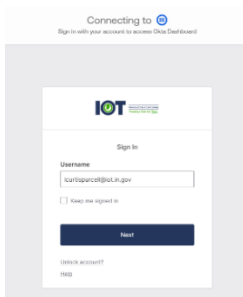
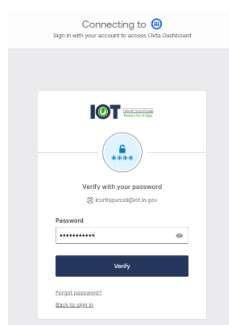
Set up Okta Verify and Multi-factor Authentication

To set up MFA at a later time:

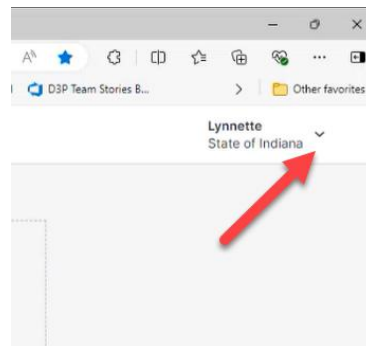
From your computer browser, sign in to Okta at:

<https://signin.in.gov/>

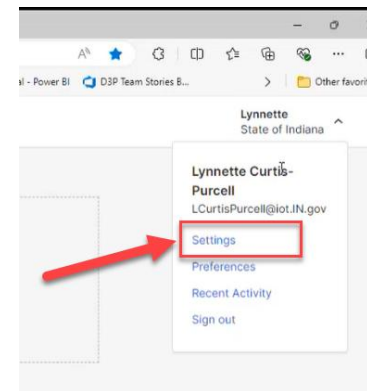
Sign in using your State email and password to authenticate.

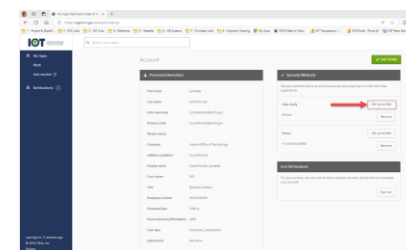
From the Okta dashboard, click the drop-down next to your name



Select Settings.



In the Security Methods section, Select set up another for whichever is desired (Okta Verify).



Confirm your identity as prompted.

